

2010 Constituent Handbook



Provided as a public service by Delegate Mark Sickles.

District:

Sickles for Delegate
P.O. Box 10628
Franconia, VA 22310
(703) 922-6440

Richmond:

General Assembly Room- 703
PO Box 406
Richmond, VA 23218
(804) 698-1143

DelMSickles@house.virginia.gov

www.marksickles.com



Delegate Mark Sickles 43rd District

Aging, Department for the

1610 Forest Ave, Preston Bldg., Ste. 100 Richmond, VA 23229

Advocates for older Virginians and directs funds from state and federal sources to local agencies for programs for seniors.

804-662-9333 (Voice/TTY) **804-662-9354** (FAX)

1-800-552-3402 (Voice/TTY) questions or complaints on long-term care (nursing homes, adult homes or home care),

703-324-5411 Fairfax Area Agency on Aging

www.vda.virginia.gov

Agriculture and Consumer Services, Department of

102 Governor Street Richmond, VA 23219-3642

Promotes the profitability of agriculture. Conducts inspections of food in retail outlets, weights and measures, gasoline pumps, seeds, fertilizers. Regulates pesticide use, health spas, membership campgrounds, prizes and gifts.

804-786-2373 **804-371-2945** (FAX)

1-800-828-1120 (TDD)

804-552-9963 Consumer affairs concerns

804-786-3520 Complaints about tainted food or cleanliness in retail stores

800-828-4637 Guides to Virginia Wineries

804-786-4046 Guides to pick-your-own vegetable/fruit farms

804-786-2476 Inquiries about accuracy of grocery store scanners, gas pumps, package labeling

800-552-5521 Market news

800-284-9452 Information on Virginia's Finest Program

www.vdacs.virginia.gov

Alcohol Safety Action Program, Commission on the Virginia

701 East Franklin #1110 Richmond, VA 23219

10398 Democracy Lane #200 Fairfax, VA 22030

Provides probation supervision, classification, education and counseling referral to persons convicted of DWI.

804-786-5895 (Voice/TDD) **804-786-6286** (FAX)

703-279-2600 local 703-691-2798 (local FAX)

www.vasap.state.va.us

Alcoholic Beverage Control, Department of

2901 Hermitage Road Richmond, VA 23261

Controls the manufacture, sale, transportation and delivery of all alcoholic beverages in Virginia; provides education programs.

804-213-4400 **804-231-4687** (TDD)

1-866-437-3155 to report suspected violations of ABC Laws

www.abc.virginia.gov

Arts, Virginia Commission for the

223 Governor Street Richmond, VA 23219-2010

Supports artists and non-profit arts organizations through funding from the Virginia General Assembly and the National Endowment for the Arts.

804-225-3132 (Voice/TDD) **804-225-4327** (FAX)

www.arts.state.va.us

Assistive Technology System, Virginia

8004 Franklin Farms Drive Richmond, VA 23288

Provides information and technical assistance on assistive services and funding for persons with disabilities.

800-435-8490 (Voice/TDD) **804-662-9478** (FAX)

703-993-3670 local

www.vats.org

Attorney General, Office of the

900 East Main Street Richmond, VA 23219

Acts as attorney for state agencies, provides legal opinions to state and local officials and represents public interests in lawsuits.

804-786-2071 (Voice/TDD) **804-786-1991** (FAX)

703-277-3540 local office 703-277-3547 local FAX

www.oag.state.va.us

Aviation, Department of

5702 Gulfstream Rd. Richmond, VA 23250-2422

Administers aviation law; plans the aviation system; licenses aircraft, airports, drop zones and landing areas; and assists localities.

800-292-1034

804-236-3624 (TDD) **804-236-3635** (FAX)

www.doav.virginia.gov

Bar, Virginia State

707 East Main Street #1500 Richmond, VA 23219-2803

Regulates the practice of law in Virginia, investigates and reports violation of rules and regulations adopted by the Supreme Court.

804-775-0500 (Voice) **804-775-0502** (TDD)

804-775-0501 (FAX)

804-775-0570 to obtain a form for filing a complaint about a Virginia lawyer.

800-552-7977 to request information on wills, divorces, selecting a lawyer, financial planning, and other legal issues.

www.vsb.org

Blind and Vision Impaired, Department for the

397 Azalea Avenue Richmond, VA 23227-3623

11150 Fairfax Blvd. #502 Fairfax, VA 22030

Provides counseling, education, library, health, rehabilitation and social services to the blind and visually impaired.

800-622-2155 (Voice/TDD) **804-371-3351** (FAX)

703-359-1100 (Voice/TDD) local

800-552-7015 (Voice/TDD) Library for Visually Handicapped

www.vdbvi.org

Business Assistance, Department of

707 E. Main Street, #300 Richmond, VA 23219

Provides assistance to small business start-ups.

804-371-8200 **804-371-8111** (FAX)

866-248-8814 Virginia Business Information Center

Center for Innovative Technology, Virginia's

2214 Rock Hill Road, Suite 600 Herndon, VA 20170-4228

Promotes economic growth through technology development and commercialization. Co-funds private and public research.

703-689-3000 703-689-3041 (FAX)

www.cit.org

Charitable Gaming, Department of

101 North 14th Street, 17th floor Richmond, VA 23218

Regulates bingo and other charitable games.

804-786-1681 804-786-1079 (FAX)

804-786-0293 Complaint line

www.dcg.state.va.us

Chesapeake Bay Local Assistance Department

101 N 14th Street, 17th floor Richmond, VA 23219

Provides financial and technical assistance to localities in implementing the Chesapeake Bay Preservation Act and formulating comprehensive plans and zoning ordinances.

800-243-7229 (Voice/TDD) **804-225-3447** (FAX)

www.cblad.virginia.gov

Community College System, Virginia

101 N 14th Street, 15th floor Richmond, VA 23219

Administers 23 community colleges in Virginia.

804-819-4901 804-371-8504 (TDD)

804-819-4760 (FAX)

Northern Virginia Community College campuses

Alexandria **703-845-6200** Manassas **703-257-6600**

Annandale **703-323-3000** Woodbridge **703-878-5700**

Loudoun **703-450-2500**

www.vccs.edu

Conservation and Recreation, Department of

203 Governor Street, #302 Richmond, VA 23219-2094

Conserves the state's natural and recreational resources.

804-786-1712 (Voice) **804-786-2121** (TDD)

800-933-PARK information on Virginia's State Parks

703-324-1460 Northern VA Soil and Water Conservation District office

www.dcr.virginia.gov

Corporation Commission, State

Tyler Building, 1300 E. Main Street Richmond, VA 23219

Regulates utilities, insurance companies, brokerage firms, rail and bus companies, commercial truck carriers and state-chartered financial institutions; serves as central filing office for domestic and foreign corporations and limited partnerships doing business in VA. Approves utility rate changes.

800-552-7945 for complaints about utility bills and shutoff, and insurance, investment and banking problems.

804-371-9206 (TDD)

877-310-6560 for complaints about managed health care

804-371-9733 or **866-722-2551** Corporate inquiries

www.scc.virginia.gov

Corrections, Department of

P.O. Box 26963 Richmond, VA 23261

Operates prisons and field units, probation and parole programs, and pre-release centers.

804-674-3000 804-674-3007 (TDD)

804-674-3536 (FAX)

800-560-4292 Victim Services Line

www.vadoc.state.va.us

Criminal Justice Services, Department of

202 N. 9th St., 10th Floor Richmond, VA 23219

Works to strengthen the criminal justice system through planning and coordination of programs, local government assistance, regulation of training for public and private security personnel and research.

804-786-4000 804-371-8981 (FAX)

888-887-3418 Crime Victim Assistance Information Line

www.dcjs.virginia.gov

Deaf and Hard of Hearing, Department for the

1602 Rolling Hills Dr., Suite 203 Richmond, VA 23229-5012

Advocates for the deaf and hard of hearing, provides training and technical assistance to service providers, gives information and referrals, operates interpreter service and equipment distribution programs. Oversees Virginia Relay Center.

800-552-7917 (Voice or TDD) **804-662-9718** (FAX)

www.vddhh.virginia.gov

Economic Development Partnership, Virginia

8300 Boone Blvd., Suite 450 Vienna, VA 22182

Works to create new jobs through business attraction, retention and expansion, including marketing, training, services to localities, small business assistance, promotion of tourism, and counseling programs.

804-545-5600 (Voice or TDD) **703-506-1030** Local

www.yesvirginia.org

Education, Department of

101 North 14th Street Richmond, VA 23219

Serves as the governing body for K-12 education. Accredits schools and sets broad standards for schools and graduation requirements.

800-292-3820 for general information

www.pen.k12.va.us

Elections, State Board of

200 North Ninth Street, Room 101 Richmond, VA 23219-3485

Oversees elections, voter registration, absentee ballots, polling places and determines eligibility of candidates.

800-552-9745 (Voice/TDD) **804-371-0194** (FAX)

703-222-0776 local general registrar for information about voter registration, polling places, absentee ballots.

www.sbe.virginia.gov

Emergency Management, Department of

10501 Trade Ct. Richmond, VA 23236-3713

Coordinates and administers emergency preparedness, plans programs for dealing with any type of disaster, including terrorism.

804-897-6500 (Voice) **804-897-6506** (FAX)

800-468-8892 emergency operations center to report emergency situations 24 hours a day,

877-482-8477 State Police terrorism hotline

www.vaemergency.com

Employment Commission, Virginia

703 East Main Street Richmond, VA 23219

Operates no-fee public employment service; compiles and disseminates labor market information and population data; collects unemployment insurance taxes and pays benefits to eligible claimants. Administers the Workforce Investment Act.

800-828-1140 **800-828-1120** (TDD)

804-371-0616 (FAX)

800-782-4001 Fraud Hot Line Unemployment Insurance

Local office: 13135 Lee Jackson Highway #340, Fairfax, VA 22033

703-803-0000 Job Service/Unemployment Insurance Service

703-803-0042 (FAX)

www.vec.virginia.gov

Environmental Quality, Department of

629 East Main Street Richmond, VA 23219

Administers regulatory programs for air, water and waste management; coordinates planning, policy development and public education; regulates landfills; promotes recycling and pollution prevention activities.

800-592-5482 **804-698-4500** (FAX)

804-698-4021 (TDD) **703-583-3800** Local office

www.deq.state.va.us

Fire Programs, Department of

1005 Technology Park Dr. Glen Allen, VA 23059-5400

Provides training to fire fighters and education programs on fire prevention.

804-371-0220 **804-371-3444** (FAX)

www.vafire.com

Forensic Science, Department of

700 North Fifth Street Richmond, VA 23219

Evaluates and analyzes evidence and interprets results of physical evidence recovered from crime scenes.

804-786-6800

www.dfs.virginia.gov

Forestry, Department of

12055 Government Center Pkwy. Fairfax, VA 22035

Develops and protects forest resources through best management practices, sale of tree seedlings, forest fire protection, work with localities and groups in planning land use.

434-977-6555 (Voice/TDD) **434-296-2369** (FAX)

703-324-1480 (local office)

www.dof.virginia.gov

Game and Inland Fisheries, Department of 4010 West Broad Street, 1st floor Richmond, VA 23230 Manages the state's wildlife and freshwater fishery resources; provides public lands and waters for hunting, fishing and boating access; enforces hunting, fishing, boating laws; provides education materials.

804-367-1000 (Voice/TDD) **804-367-9147** (FAX)

804-367-1278 (TTY)

800-237-5712 (Voice) Report violations of hunting, fishing and boating laws.

877-898-2628 Boat registration

www.dgif.state.va.us

General Assembly

P.O. Box 406 Richmond, VA 23218

State law-making body.

804-698-1500 (Voice) or **804-786-2369** (TDD)

<http://legis.state.va.us> Internet for legislative information

General Services, Department of

202 North Ninth Street, Suite 200 Richmond, VA 23219 Operates purchase and supply services for state agencies; maintains state buildings and grounds.

804-786-3846 contracting/purchasing information

804-371-7877 (FAX)

866-289-7367 Web-based procurement

804-236-3664 State surplus auctions

www.dgs.virginia.gov

Governor's Office

Patrick Henry Bldg. 1111 E. Broad Street, 3rd floor Richmond, VA 23219

Office of the chief executive of Virginia.

804-786-2211 (Voice) **804-828-1120** (TDD)

804-371-6351 (FAX)

www.governor.virginia.gov

Health, Department of

109 Governor St. Richmond, VA 23219

Promotes and protects public health through oversight of water and sewage treatment; septic tank permits; inspections of restaurants, lodging, pools and campgrounds; licensing health care facilities; tracking of contagious diseases; immunization programs; education programs; health services for mothers and children; and school health services. Maintains statistics on births, deaths, marriages and divorces.

804-864-7001

800-568-1929 Immunization Hotline

800-533-4148 (Voice/TDD) AIDS Hotline

800-662-6200 Birth, death, divorce records

800-732-8333 Child Auto Safety Seat Program

www.vdh.state.va.us

Local offices: 10777 Main Street #203, Fairfax, VA 22030 **703-246-2411**

Health Professions, Department of 9960 Maryland Drive, Suite 300 Richmond, VA 23233

Regulates health professionals and facilities. Regulatory boards set licensing and continued competency standards, administer entry level tests, act on complaints and discipline parties in these health professions:

- Audiology & Speech Pathology
- Counseling
- Dentistry
- Funeral Directors/Embalmers
- Medicine
- Nursing
- Nursing Home Administration
- Optometry
- Pharmacy
- Psychology
- Social work
- Veterinary Medicine

804-662-9900 (Voice) or **804-662-7197** (TDD)

800-533-1560 to report complaints regarding health professionals.

804-662-9943 (FAX)

www.dhp.virginia.gov

Higher Education for Virginia, State Council of

101 North 14th Street Richmond, VA 23219 **804-225-2600** **804-225-2604** (FAX)

www.schev.edu (with links to schools)

Higher Education Tuition Trust Fund, Virginia

P. O. Box 607 Richmond, VA 23218-0607

Administers Virginia pre-paid education programs.

888-567-0540 **804-786-2453** (FAX)

804-786-2766 (TDD)

www.virginia529.com

Historic Resources, Department of

2801 Kensington Ave. Richmond, VA 23221

Administers state and federal historic preservation programs including Landmarks Registration and highway markers, conducts environmental reviews, assists local governments and owners of historic structures.

804-367-2323 (Voice/TDD) **804-367-2391** (FAX)

www.dhr.virginia.gov

Housing and Community Development, Department of

501 North Second Street Richmond, VA 23219-1321

Assists communities and private firms in improving community infrastructures through financial and technical assistance; administers building and fire codes and standards; provides technical assistance and training; responsible for Virginia Building Code Academy.

804-371-7000 (Voice) **804-371-7089** (TDD)

804-371-7090 (FAX)

www.dhcd.virginia.gov

Housing Development Authority, Virginia

601 S. Belvidere Street Richmond, VA 23220

Provides loans to individuals and groups for single family homes, multi-family projects and other housing for low-income Virginians.

877-VHDA-123 (Voice)

804-783-6705 (TDD)

www.vhda.com

Human Rights, Council on

202 North Ninth Street, 11th Floor Richmond, VA 23219

Investigates complaints about unlawful discriminatory practices, seeks to resolve matters through mediation and investigation, and makes referrals to other agencies.

804-225-2292 (Voice/TDD)

www.chr.virginia.gov

Indigent Defense Commission

1604 Santa Rosa Road Suite 109 Richmond, VA 23229

Provides defense services for indigent defendants.

804-662-7249 Richmond 703-934-5600 Fairfax

www.publicdefender.stae.va.us

Information Technologies Agency, Virginia

110 S. 7th Street Richmond, VA 23219

Coordinates information technology planning and procurement for agencies.

866-637-8485 804-786-3932

www.vita.virginia.gov

Judicial Inquiry and Review Commission

100 North 9th Street Richmond, VA 23219-2305

Investigates complaints against judges for alleged violation of the canons of judicial conduct.

804-786-6636 804-371-0650 (FAX)

(For TDD access, call Supreme Court **804-786-2251**)

www.courts.state.va.us/jirc

Juvenile Justice, Department of

700 East Franklin St., 4th Floor Richmond, VA 23219-1110

Operates juvenile correctional centers; supervises local and regional facilities and juvenile boot camps; places minors in private facilities and approves such facilities; operates probation and court services in the juvenile and domestic relations courts.

804-371-0700 (voice) **804-371-0773** (FAX)

866-603-7143 (toll free) **703-934-1579** (regional office)

www.djj.state.va.us

Labor and Industry, Department of

13 South 13th Street Richmond, VA 23219-1110

Promotes safe and fair work practices through consultation, training and enforcement of regulations; provides apprenticeship training and related instruction; regulates boiler and pressure vessel safety; compiles and disseminates occupational safety and health statistics.

804-371-2327 804-786-2376 (TDD)

703-392-0900 (local) **804-371-2324** (FAX)

www.doli.virginia.gov

Library of Virginia

800 E. Broad St. Richmond, VA 23219-8000

Collects, preserves, publishes and makes available materials and records of Virginia's history and culture; services citizens, librarians and researchers who visit the library or request information by mail.

804-692-3500 (Voice) **804-692-3976** (TDD)

804-692-3556 (FAX)

www.lva.lib.va.us

Lottery, Department of

900 East Main Street Richmond, VA 23219

Operates the Virginia lottery.

804-692-7000 (Voice) **703-494-1501** (local)

804-692-7115 (TDD) **804-692-7102** (FAX)

www.valottery.com

Marine Resources Commission

2600 Washington Avenue, 3rd Floor Newport News, VA 23607-0756

Enforces marine conservation, health and boating laws; administers fishery management policy; and issues permits for wetlands projects.

800-541-4646 (Voice) Information and Emergencies Hotline

757-247-2200 (Non emergency) **757-247-2292** (TDD)

www.mrc.virginia.gov

Medical Assistance Services, Department of

600 East Broad Street Richmond, VA 23219

Administers the Medicaid program through local social service agencies, providing payments for medical and health care for needy citizens. Eligibility questions must be directed to Fairfax County Office of Human Development.

804-786-933 703-324-7500 (local)

800-343-0634 (TDD) **804-371-4981** (FAX)

www.dmas.virginia.gov

Mental Health, Mental Retardation and Substance Abuse Services, Department of

1220 Bank Street Richmond, VA 23219

Operates public and licenses private psychiatric, mental health, mental retardation and substance abuse facilities and programs. Provides partial funding and other assistance to local programs operated by forty Community Service Boards.

800-451-5544 **804-786-3921**

703-324-7000 Fairfax-Falls Church Community Services Board

703-323-4002 Northern Virginia Training Center

www.dmhmrzas.virginia.gov

Mines, Minerals and Energy, Department of

202 North Ninth Street, 8th Floor Richmond, VA 23219-3402

Regulates mining; sells topographic and geologic maps; provides information and technical assistance about geologic resources and energy conservation to industry.

804-692-3200 804-692-3237 (FAX)

www.mme.virginia.gov

Minority Business Enterprise, Department of

1111 East Main Street, Suite 300 Richmond, VA 23219

Offers marketing, management, technical and financial service and certification to minority owned businesses.

800-223-0671 804-371-8929 (TDD) **804-786-9736** (FAX)

www.dmb.e.virginia.gov

Motor Vehicles, Department of

2300 West Broad Street Richmond, VA 23269

Licenses drivers, registers motor vehicles and promotes transportation safety.

800-435-5137 (Voice) **800-272-9268** (TDD)

866-DMV-LINE (866-368-5463) Customer Service

Local DMV offices:

- 6702 Springfield Mall, Springfield
- 11805-L Fair Oaks Mall, Fairfax

www.dmv.virginia.gov

National Guard, Virginia

202 North Ninth Street, 4th Floor Richmond VA 23219

Serves as reserve force for the U.S. and as state force assisting in drug enforcement, forest fires, terrorism response and disaster relief.

888-483-2682

www.viriniaguard.com

Outdoors Foundation, Virginia

101 N. 14th St., 17th Floor Richmond, VA 23219

Accepts gifts of land and administers open space easements.

804-371-0114 (Voice) **804-371-0115** (FAX)

540-347-7727 (local office)

www.virginiaoutdoorsfoundation.org

Parks, Virginia State

203 Governor St., Suite 306 Richmond, VA 23219-2094

Administers 34 parks throughout Virginia.

800-933-PARK

www.dcr.virginia.gov/state_parks

Parole Board, Virginia

6900 Atmore Drive Richmond, VA 23225

Administers the parole program.

804-674-3081 **800-467-4943** Inmate status service

www.vadoc.virginia.gov

Preparedness, Office of Commonwealth

1111 E. Broad St., 3rd Floor Richmond, VA 23219

Coordinates state's security and preparedness strategy.

804-225-3826 **804-225-3882** (FAX)

www.commonwealthpreparedness.virginia.gov

Professional and Occupational Regulation, Department of

9960 Maryland Drive, Suite 400 Richmond, Virginia 23233

Regulatory boards establish minimum standards for licensing and enforce standards of conduct for occupations and professions.

804-367-8569 for licensing or examination requirements

804-367-8530 discrimination in housing concerns

804-367-8504 for consumer complaints

www.dpor.virginia.gov

Protection and Advocacy, Virginia Office for

1910 Byrd Ave., Suite 5 Richmond, VA 23230

Acts to protect rights of disabled persons and offers individual case advocacy, technical assistance, information and referrals.

800-552-3962 (Voice/TDD) **804-2662-7057** (FAX)

www.vopa.state.va.us

Protection and Advocacy, Virginia Office for

1910 Byrd Ave., Suite 5 Richmond, VA 23230

Acts to protect rights of disabled persons and offers individual case advocacy, technical assistance, information and referrals.

800-552-3962 (Voice/TDD) **804-2662-7057** (FAX)

www.vopa.state.va.us

Rail and Public Transportation, Department of

1313 East Main St., Suite 300 Richmond, VA 23218-0590

Provides technical assistance and funding to transit systems throughout Virginia; promotes rail and public transportation.

804-786-4440 **804-786-7286** (FAX)

703-934-4636 (Local office)

www.drpt.virginia.gov

Regulatory Town Hall, Virginia

1111 East Broad Street Richmond, VA 23219-3418

All agency regulations and proposed changes.

804-786-8812

www.townhall.state.va.us

Rehabilitative Services, Department of

8004 Franklin Farms Drive Richmond, VA 23289

Provides comprehensive rehabilitative services to physically, mentally and emotionally and sensory disabled persons; assistance to employers in hiring workers with disabilities.

800-552-5019 (Voice/TDD)

703-359-1124 Local

www.vadrs.org

Retirement System, Virginia

1200 East Main Street Richmond, VA 23219

Administers retirement and group life insurance programs for state and local government employees.

804-827-3847 804-649-8059 (TDD)

www.varetire.org

Secretary of the Commonwealth

1111 E. Broad St., 4th Floor Richmond, VA 23219

Appoints and regulates notaries public, registers lobbyists, coordinates appointments to boards and commissions by the Governor, keeps the state seal and official records, processes extradition and clemency requests, serves out of state warrants.

804-786-2441 804-371-0017 (FAX)

www.commonwealth.virginia.gov

Social Services, Department of

7 N. 8th Street Richmond, VA 23219-1849

Supervises administration of child and adult protective services, foster care and adoption, and employment services. Public assistance includes Aid to Families with Dependent Children, food stamps, Medicaid eligibility, and energy assistance. Enforces court orders for child support payments; licenses child and adult day programs, adult care residences, children's residential facilities, and child placing (adoption) agencies.

800-230-6997 Information and referral

800-552-3431 Customer service/complaints for public assistance

800-468-8894 Child support enforcement information

800-543-7545 Licensing information for children's programs

800-552-7096 24-hour Hotline to report suspected child abuse/neglect

Local offices: 12011 Govt. Center Pkwy., Fairfax, VA 22035 **703-324-7500**

www.dss.virginia.gov

State Police, Department of

7700 Midlothian Turnpike Richmond, VA 23235

Enforces traffic and criminal laws (including drugs), supervises the motor vehicle inspection program, provides criminal record checks, maintains sex offender registry.

804-674-2000 Information **800-553-3144** TDD (24 hr.)

703-323-4500 Local **800-572-4510** Emergency

877-482-8477 Terrorist activity **804-647-2771** Insurance Fraud

800-553-DOPE Drug Violation Hotline

800-947-HEAT Auto Theft Hotline **800-822-4453** Missing Children Clearinghouse

800-367-ROAD Road Conditions **888-887-3418** Crime Victim Assistance Infoline

703-323-4541 Computer Crimes Division

www.vsp.state.va.us

Supreme Court of Virginia

100 North Ninth Street, 3rd floor Richmond, VA 23219

Court of highest appeal in Virginia.

804-786-6455 804-692-0767 (TDD)

804-786-4542 (FAX)

www.courts.state.va.us

Taxation, Department of

3600 West Broad Street Richmond, VA 23220

Administers tax laws and collects individual income, corporation income, sales and use, and other business taxes.

804-367-8031 Customer service **804-367-8037** Sales/use tax

804-367-8036 Corporate income **804-367-8038** Withholding

804-367-8329 (TDD)

804-367-2486 tele-tax

804-440-2541 forms

www.tax.virginia.gov

Tourism Corporation, Virginia

901 E. Byrd St. Richmond, VA 23219

Promotes tourism in Virginia. Distributes travel guide.

800-847-4882

www.vatc.org

Transportation, Department of

1401 East Broad Street Richmond, VA 23219 Plans, builds, maintains and controls roadways in the state highway system; provides assistance to localities; and develops statewide transportation plans.

804-786-2801 804-371-8499 (TDD)

Call local office or **800-367-ROAD**

Highway Helpline for road conditions during and after floods and storms and to report potholes, missing signs, unsafe work zones etc. **800-432-1843** (TDD)

703-383-8368 Local office

511 Traffic and travel information

703-391-0638 EZPASS/Smartag

www.virginiadot.org

Treasury, Department of the

101 North 14th Street, 3rd floor Richmond, VA 23219

Receives and disburses revenues of the Commonwealth.

804-225-2142 800-371-6243 (TDD)

www.trsvirginia.gov

Veterans' Services, Department of

900 E. Main Street Richmond, VA 23219

Serves veterans and dependents in developing, filing and prosecuting claims for veteran's benefits.

804-786-0286

www.vs.virginia.gov

Workers' Compensation Commission, Virginia

1000 DMV Drive Richmond, VA 23220

Administers the crime victims' compensation and the workers' compensation, accidental injury, and occupational disease programs.

877-664-2566 Workers' compensation

800-552-4007 Crime victims' compensation

703-207-7152 Local office

www.vwc.state.va.us